

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**CUSTOMER COMMUNICATIONS TECKNALIA, S.L.**

**PE LA LAGUNA, AV DE LA RECOMBA, 14 ARROYO DEL SOTO 19.,  
28914 - LEGANÉS  
(MADRID)**

has implemented and maintains a/an  
**Business Continuity Management System**

for the following scope:

**The Business Continuity Management System applied to the information and infrastructures that support the services of design, development, and maintenance of applications, computer systems, and cloud services, as a comprehensive service provider for the automated processing, generation, and sending of individualized multichannel communications to clients, and as a trusted service Provider.**

which fulfils the requirements of the following standard

**ISO 22301:2019**

Linked to the certificate ES-SCN-2025/0013

**Registration Number: ES-SCN-2025/0013 - 002/00**

*First issued on: 2025-07-21 Validity date: 2028-07-21*



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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